



January 19, 2022




Re: Packaging Update Notification

Dear Customer,

At Dow, we value you as our customer and continuously strive to provide you with consistent product quality and supply as well as notifications and updates.

Our records indicate that you currently purchase DOWSIL™ 1-2577 Conformal Coating (“Product”). In an attempt to mitigate supply chain disruptions, Dow is changing to a different lid closure for the Product Material Number 00001689231 (1-2577 CONFORMAL CTG,CAN,453G-BOT). This change is planned to be effective immediately to meet outstanding demand.

See below for a comparison between the two lid closures:

	Current Closure	New Closure
Bottle Style	Open head lid	Open head lid
Bottle Color	Clear	Clear
Bottle Capacity	500mL	500mL
Cap Style	Phenolic	Phenolic
Cap Opening	28mm	38mm
Cap Liner	Polycone (Polyethylene)	Flat Laminated (Teflon facing)
Tare weight	283.5g	710g
	Current Bottle 	New Bottle  

The Product will continue to be manufactured in compliance with Dow’s specifications and there are no changes in the amount of Product that will be received per order as this change only affects the packaging.

Please work through your appropriate customer service professional if you have additional questions or concerns.

Sincerely,

Dow Silicones Corporation

NOTICE: (Please Read Carefully):

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